

Data Collection Form Parent Surveys

Number of surveys sent out: **95**

Number of surveys returned: **16**

Percentage returned: 16.8%

Qu 1: I know how the school provides for children with SEN

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	4	9	1	2	0
% of returned forms	25	56.3	6.3	12.5	0
% of total forms sent out	4.2	9.5	1	2.1	0

Comments: I'm happy with the communication and lots of information on the school website.
I have been trying for a few years to get my child on the SEN register so none of this has been discussed with myself which is why I'm unaware.
More regular updates would be good.

Qu 2: The SENCOs are approachable and friendly and I can discuss my concerns with them at any time.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	6	7	3	0	0
% of returned forms	37.5	43.8	18.8	0	0
% of total forms sent out	6.3	7.4	3.2	0	0

Comments: Can't comment much yet but until now very happy.
I have never had a discussion with the SENCO to discuss my child so I don't know who I was to speak to.
I find all staff approachable.

Qu 3: I know who to talk to if I have concerns about my child.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	9	4	3	0	0
% of returned forms	56.3	25	18.8	0	0
% of total forms sent out	9.5	4.2	3.2	0	0
Comments: Again because I have never worked with or discussed my child directly with the SENCo.					

Qu 4: Issues that I raise about my child's needs are quickly addressed.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	6	8	1	1	0
% of returned forms	37.5	50	6.3	6.3	0
% of total forms sent out	6.3	8.4	1	1	0
Comments: If I need to speak with someone there is always someone available and if not they contact me as soon as possible. Because I don't feel like I'm being listened to or taken seriously. The school agree my child has needs however I don't feel I'm being heard. Always quickly and quite often already known before I raise an issue.					

Qu 5: I am informed about when outside agencies are visiting my child and I receive up-to-date reports.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	1	10	4	1	0
% of returned forms	6.3	62.5	25	6.3	0
% of total forms sent out	1	10.5	4.2	1	0
Comments: I'm constantly requesting reports and updates. I even regularly have to ask my child directly which I should not have to do,					

Qu 6: Targets and strategies on IEPs are appropriate to my child's needs and I am informed about how well they are doing.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	6	8	1	1	0
% of returned forms	37.5	50	6.3	6.3	0
% of total forms sent out	6.3	8.4	1	1	0
Comments: Since my child's diagnosis he has been given a lot of support and any concerns are listened to. Before his diagnosis (although there were concerns) I felt he was not given the support he needed and was even called lazy. The support he has been given in the last two years has been fantastic. I feel my child's IEP is too basic and not specific to the needs of my child. Again I have to request updates.					

Qu 7: The school's policy on SEN is clear and I have access to a copy if needed.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	3	7	3	1	0
% of returned forms	18.8	43.8	18.8	6.3	0
% of total forms sent out	3.2	7.4	3.2	1	0
Comments: I have read the SEN information report on the school website and clicked on a link which I assumed was the school policy. Lots of information on the website. Policy is clear and I can access this however I have received this questionnaire but have not been informed if my child is actually under SEN – I believe this was requested though.					

Qu 8: The school website contains useful information about SEN.

	Strongly agree	Agree	Not sure	Disagree	Strongly disagree
Number of returns	3	7	4	0	0
% of returned forms	18.8	43.8	25	0	0
% of total forms sent out	3.2	7.4	4.2	0	0
Comments: Very good. Honestly never looked. It does contain useful information however I have not been told if my child is under this/what support my child receives from SEN.					

Any other comments:

I have never had any problems with SEN at Northgate. They have always helped my children when needed promptly. I am very happy with their service. Communication from SENCos to parents is not up to standard and there is a lack of this.

I feel the school is amazing with extra effort being used to help my children – in nurture particularly. As of now I have no issues to raise and thank you for your support.

Actions to be taken

- **When IEP's are signed at the end of this round that parents are made aware that their child is on the SEN register.**
- **To start surgery mornings (one each half term) in the spring term where parents can book a virtual slot and when appropriate a physical meeting slot to talk to SENCo about their child/ren.**
- **When appropriate to start parent and child forums again (post Covid).**
- **To publicise these findings on the website**